

# Equality Delivery System for the NHS

## *EDS2 Summary Report*



Implementation of the Equality Delivery System – EDS2 is a requirement on both NHS commissioners and NHS providers. Organisations are encouraged to follow the implementation of EDS2 in accordance with the '9 Steps for EDS2 Implementation' as outlined in the 2013 EDS2 guidance document. The document can be found at: <http://www.england.nhs.uk/wp-content/uploads/2013/11/eds-nov131.pdf>

This *EDS2 Summary Report* is designed to give an overview of the organisation's most recent EDS2 implementation. It is recommended that once completed, this Summary Report is published on the organisation's website.

**NHS organisation name:**

**Organisation's Equality Objectives (including duration period):**

**Organisation's Board lead for EDS2:**

**Organisation's EDS2 lead (name/email):**

**Level of stakeholder involvement in EDS2 grading and subsequent actions:**

**Headline good practice examples of EDS2 outcomes (for patients/community/workforce):**

Date of EDS2 grading

Date of next EDS2 grading

Goal	Outcome	Grade and reasons for rating	Outcome links to an Equality Objective																		
<b>Better health outcomes</b>	<b>1.1</b>	<p><b>Services are commissioned, procured, designed and delivered to meet the health needs of local communities</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 25%;">↓ Grade</th> <th style="width: 40%;">↓ Which protected characteristics fare well</th> <th style="width: 35%;">↓ Evidence drawn upon for rating</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;"><b>Undeveloped</b></td> <td>Age</td> <td>Pregnancy and maternity</td> </tr> <tr> <td style="text-align: center;"><b>Developing</b></td> <td>Disability</td> <td>Race</td> </tr> <tr> <td style="text-align: center;"><b>Achieving</b></td> <td>Gender reassignment</td> <td>Religion or belief</td> </tr> <tr> <td style="text-align: center;"><b>Excelling</b></td> <td>Marriage and civil partnership</td> <td>Sex</td> </tr> <tr> <td></td> <td></td> <td>Sexual orientation</td> </tr> </tbody> </table>	↓ Grade	↓ Which protected characteristics fare well	↓ Evidence drawn upon for rating	<b>Undeveloped</b>	Age	Pregnancy and maternity	<b>Developing</b>	Disability	Race	<b>Achieving</b>	Gender reassignment	Religion or belief	<b>Excelling</b>	Marriage and civil partnership	Sex			Sexual orientation	
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<b>1.2</b>	<p><b>Individual people's health needs are assessed and met in appropriate and effective ways</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 25%;">↓ Grade</th> <th style="width: 40%;">↓ Which protected characteristics fare well</th> <th style="width: 35%;">↓ Evidence drawn upon for rating</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;"><b>Undeveloped</b></td> <td>Age</td> <td>Pregnancy and maternity</td> </tr> <tr> <td style="text-align: center;"><b>Developing</b></td> <td>Disability</td> <td>Race</td> </tr> <tr> <td style="text-align: center;"><b>Achieving</b></td> <td>Gender reassignment</td> <td>Religion or belief</td> </tr> <tr> <td style="text-align: center;"><b>Excelling</b></td> <td>Marriage and civil partnership</td> <td>Sex</td> </tr> <tr> <td></td> <td></td> <td>Sexual orientation</td> </tr> </tbody> </table>	↓ Grade	↓ Which protected characteristics fare well	↓ Evidence drawn upon for rating	<b>Undeveloped</b>	Age	Pregnancy and maternity	<b>Developing</b>	Disability	Race	<b>Achieving</b>	Gender reassignment	Religion or belief	<b>Excelling</b>	Marriage and civil partnership	Sex			Sexual orientation		
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<b>1.3</b>	<p><b>Transitions from one service to another, for people on care pathways, are made smoothly with everyone well-informed</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 25%;">↓ Grade</th> <th style="width: 40%;">↓ Which protected characteristics fare well</th> <th style="width: 35%;">↓ Evidence drawn upon for rating</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;"><b>Undeveloped</b></td> <td>Age</td> <td>Pregnancy and maternity</td> </tr> <tr> <td style="text-align: center;"><b>Developing</b></td> <td>Disability</td> <td>Race</td> </tr> <tr> <td style="text-align: center;"><b>Achieving</b></td> <td>Gender reassignment</td> <td>Religion or belief</td> </tr> <tr> <td style="text-align: center;"><b>Excelling</b></td> <td>Marriage and civil partnership</td> <td>Sex</td> </tr> <tr> <td></td> <td></td> <td>Sexual orientation</td> </tr> </tbody> </table>	↓ Grade	↓ Which protected characteristics fare well	↓ Evidence drawn upon for rating	<b>Undeveloped</b>	Age	Pregnancy and maternity	<b>Developing</b>	Disability	Race	<b>Achieving</b>	Gender reassignment	Religion or belief	<b>Excelling</b>	Marriage and civil partnership	Sex			Sexual orientation		
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Goal	Outcome	Grade and reasons for rating	Outcome links to an Equality Objective																	
Better health outcomes, continued	1.4	<p><b>When people use NHS services their safety is prioritised and they are free from mistakes, mistreatment and abuse</b></p> <table border="1"> <thead> <tr> <th data-bbox="465 296 712 336">Grade</th> <th colspan="2" data-bbox="712 296 1285 336">Which protected characteristics fare well</th> <th data-bbox="1285 296 1942 336">Evidence drawn upon for rating</th> </tr> </thead> <tbody> <tr> <td data-bbox="465 336 712 392"><b>Undeveloped</b></td> <td data-bbox="712 336 958 392">Age</td> <td data-bbox="958 336 1285 392">Pregnancy and maternity</td> <td data-bbox="1285 336 1942 584" rowspan="4"></td> </tr> <tr> <td data-bbox="465 392 712 448"><b>Developing</b></td> <td data-bbox="712 392 958 448">Disability</td> <td data-bbox="958 392 1285 448">Race</td> </tr> <tr> <td data-bbox="465 448 712 504"><b>Achieving</b></td> <td data-bbox="712 448 958 520">Gender reassignment</td> <td data-bbox="958 448 1285 520">Religion or belief</td> </tr> <tr> <td data-bbox="465 504 712 584"><b>Excelling</b></td> <td data-bbox="712 504 958 584">Marriage and civil partnership</td> <td data-bbox="958 504 1285 584">Sexual orientation</td> </tr> </tbody> </table>	Grade	Which protected characteristics fare well		Evidence drawn upon for rating	<b>Undeveloped</b>	Age	Pregnancy and maternity		<b>Developing</b>	Disability	Race	<b>Achieving</b>	Gender reassignment	Religion or belief	<b>Excelling</b>	Marriage and civil partnership	Sexual orientation	
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1.5	<p><b>Screening, vaccination and other health promotion services reach and benefit all local communities</b></p> <table border="1"> <thead> <tr> <th data-bbox="465 695 712 735">Grade</th> <th colspan="2" data-bbox="712 695 1285 735">Which protected characteristics fare well</th> <th data-bbox="1285 695 1942 735">Evidence drawn upon for rating</th> </tr> </thead> <tbody> <tr> <td data-bbox="465 735 712 791"><b>Undeveloped</b></td> <td data-bbox="712 735 958 791">Age</td> <td data-bbox="958 735 1285 791">Pregnancy and maternity</td> <td data-bbox="1285 735 1942 983" rowspan="4"></td> </tr> <tr> <td data-bbox="465 791 712 847"><b>Developing</b></td> <td data-bbox="712 791 958 847">Disability</td> <td data-bbox="958 791 1285 847">Race</td> </tr> <tr> <td data-bbox="465 847 712 903"><b>Achieving</b></td> <td data-bbox="712 847 958 919">Gender reassignment</td> <td data-bbox="958 847 1285 919">Religion or belief</td> </tr> <tr> <td data-bbox="465 903 712 983"><b>Excelling</b></td> <td data-bbox="712 903 958 983">Marriage and civil partnership</td> <td data-bbox="958 903 1285 983">Sexual orientation</td> </tr> </tbody> </table>	Grade	Which protected characteristics fare well		Evidence drawn upon for rating	<b>Undeveloped</b>	Age	Pregnancy and maternity		<b>Developing</b>	Disability	Race	<b>Achieving</b>	Gender reassignment	Religion or belief	<b>Excelling</b>	Marriage and civil partnership	Sexual orientation		
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Improved patient access and experience	2.1	<p><b>People, carers and communities can readily access hospital, community health or primary care services and should not be denied access on unreasonable grounds</b></p> <table border="1"> <thead> <tr> <th data-bbox="465 1142 712 1182">Grade</th> <th colspan="2" data-bbox="712 1142 1285 1182">Which protected characteristics fare well</th> <th data-bbox="1285 1142 1942 1182">Evidence drawn upon for rating</th> </tr> </thead> <tbody> <tr> <td data-bbox="465 1182 712 1238"><b>Undeveloped</b></td> <td data-bbox="712 1182 958 1238">Age</td> <td data-bbox="958 1182 1285 1238">Pregnancy and maternity</td> <td data-bbox="1285 1182 1942 1430" rowspan="4"></td> </tr> <tr> <td data-bbox="465 1238 712 1294"><b>Developing</b></td> <td data-bbox="712 1238 958 1294">Disability</td> <td data-bbox="958 1238 1285 1294">Race</td> </tr> <tr> <td data-bbox="465 1294 712 1350"><b>Achieving</b></td> <td data-bbox="712 1294 958 1366">Gender reassignment</td> <td data-bbox="958 1294 1285 1366">Religion or belief</td> </tr> <tr> <td data-bbox="465 1350 712 1430"><b>Excelling</b></td> <td data-bbox="712 1350 958 1430">Marriage and civil partnership</td> <td data-bbox="958 1350 1285 1430">Sexual orientation</td> </tr> </tbody> </table>	Grade	Which protected characteristics fare well		Evidence drawn upon for rating	<b>Undeveloped</b>	Age	Pregnancy and maternity		<b>Developing</b>	Disability	Race	<b>Achieving</b>	Gender reassignment	Religion or belief	<b>Excelling</b>	Marriage and civil partnership	Sexual orientation	
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Improved patient access and experience	2.2	<p><b>People are informed and supported to be as involved as they wish to be in decisions about their care</b></p> <table border="1"> <tr> <th data-bbox="465 300 712 336">Grade</th> <th colspan="2" data-bbox="712 300 1285 336">Which protected characteristics fare well</th> <th data-bbox="1285 300 1942 336">Evidence drawn upon for rating</th> </tr> <tr> <td data-bbox="465 336 712 395"><b>Undeveloped</b></td> <td data-bbox="712 336 958 395">Age</td> <td data-bbox="958 336 1285 395">Pregnancy and maternity</td> <td data-bbox="1285 336 1942 587" rowspan="4"></td> </tr> <tr> <td data-bbox="465 395 712 454"><b>Developing</b></td> <td data-bbox="712 395 958 454">Disability</td> <td data-bbox="958 395 1285 454">Race</td> </tr> <tr> <td data-bbox="465 454 712 513"><b>Achieving</b></td> <td data-bbox="712 454 958 513">Gender reassignment</td> <td data-bbox="958 454 1285 513">Religion or belief</td> </tr> <tr> <td data-bbox="465 513 712 587"><b>Excelling</b></td> <td data-bbox="712 513 958 587">Marriage and civil partnership</td> <td data-bbox="958 513 1285 587">Sexual orientation</td> </tr> </table>	Grade	Which protected characteristics fare well		Evidence drawn upon for rating	<b>Undeveloped</b>	Age	Pregnancy and maternity		<b>Developing</b>	Disability	Race	<b>Achieving</b>	Gender reassignment	Religion or belief	<b>Excelling</b>	Marriage and civil partnership	Sexual orientation	
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2.3	<p><b>People report positive experiences of the NHS</b></p> <table border="1"> <tr> <th data-bbox="465 667 712 703">Grade</th> <th colspan="2" data-bbox="712 667 1285 703">Which protected characteristics fare well</th> <th data-bbox="1285 667 1942 703">Evidence drawn upon for rating</th> </tr> <tr> <td data-bbox="465 703 712 762"><b>Undeveloped</b></td> <td data-bbox="712 703 958 762">Age</td> <td data-bbox="958 703 1285 762">Pregnancy and maternity</td> <td data-bbox="1285 703 1942 954" rowspan="4"></td> </tr> <tr> <td data-bbox="465 762 712 821"><b>Developing</b></td> <td data-bbox="712 762 958 821">Disability</td> <td data-bbox="958 762 1285 821">Race</td> </tr> <tr> <td data-bbox="465 821 712 880"><b>Achieving</b></td> <td data-bbox="712 821 958 880">Gender reassignment</td> <td data-bbox="958 821 1285 880">Religion or belief</td> </tr> <tr> <td data-bbox="465 880 712 954"><b>Excelling</b></td> <td data-bbox="712 880 958 954">Marriage and civil partnership</td> <td data-bbox="958 880 1285 954">Sexual orientation</td> </tr> </table>	Grade	Which protected characteristics fare well		Evidence drawn upon for rating	<b>Undeveloped</b>	Age	Pregnancy and maternity		<b>Developing</b>	Disability	Race	<b>Achieving</b>	Gender reassignment	Religion or belief	<b>Excelling</b>	Marriage and civil partnership	Sexual orientation		
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2.4	<p><b>People's complaints about services are handled respectfully and efficiently</b></p> <table border="1"> <tr> <th data-bbox="465 1031 712 1067">Grade</th> <th colspan="2" data-bbox="712 1031 1285 1067">Which protected characteristics fare well</th> <th data-bbox="1285 1031 1942 1067">Evidence drawn upon for rating</th> </tr> <tr> <td data-bbox="465 1067 712 1126"><b>Undeveloped</b></td> <td data-bbox="712 1067 958 1126">Age</td> <td data-bbox="958 1067 1285 1126">Pregnancy and maternity</td> <td data-bbox="1285 1067 1942 1302" rowspan="4"></td> </tr> <tr> <td data-bbox="465 1126 712 1185"><b>Developing</b></td> <td data-bbox="712 1126 958 1185">Disability</td> <td data-bbox="958 1126 1285 1185">Race</td> </tr> <tr> <td data-bbox="465 1185 712 1244"><b>Achieving</b></td> <td data-bbox="712 1185 958 1244">Gender reassignment</td> <td data-bbox="958 1185 1285 1244">Religion or belief</td> </tr> <tr> <td data-bbox="465 1244 712 1302"><b>Excelling</b></td> <td data-bbox="712 1244 958 1302">Marriage and civil partnership</td> <td data-bbox="958 1244 1285 1302">Sexual orientation</td> </tr> </table>	Grade	Which protected characteristics fare well		Evidence drawn upon for rating	<b>Undeveloped</b>	Age	Pregnancy and maternity		<b>Developing</b>	Disability	Race	<b>Achieving</b>	Gender reassignment	Religion or belief	<b>Excelling</b>	Marriage and civil partnership	Sexual orientation		
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3.2	<p><b>The NHS is committed to equal pay for work of equal value and expects employers to use equal pay audits to help fulfil their legal obligations</b></p> <table border="1"> <thead> <tr> <th data-bbox="465 699 712 735">Grade</th> <th colspan="2" data-bbox="712 699 1285 735">Which protected characteristics fare well</th> <th data-bbox="1285 699 1942 735">Evidence drawn upon for rating</th> </tr> </thead> <tbody> <tr> <td data-bbox="465 762 712 794"><b>Undeveloped</b></td> <td data-bbox="712 762 958 794">Age</td> <td data-bbox="958 762 1285 794">Pregnancy and maternity</td> <td data-bbox="1285 762 1942 975" rowspan="4"></td> </tr> <tr> <td data-bbox="465 821 712 853"><b>Developing</b></td> <td data-bbox="712 821 958 853">Disability</td> <td data-bbox="958 821 1285 853">Race</td> </tr> <tr> <td data-bbox="465 880 712 912"><b>Achieving</b></td> <td data-bbox="712 880 958 912">Gender reassignment</td> <td data-bbox="958 880 1285 912">Religion or belief</td> </tr> <tr> <td data-bbox="465 940 712 971"><b>Excelling</b></td> <td data-bbox="712 940 958 971">Marriage and civil partnership</td> <td data-bbox="958 940 1285 971">Sexual orientation</td> </tr> </tbody> </table>	Grade	Which protected characteristics fare well		Evidence drawn upon for rating	<b>Undeveloped</b>	Age	Pregnancy and maternity		<b>Developing</b>	Disability	Race	<b>Achieving</b>	Gender reassignment	Religion or belief	<b>Excelling</b>	Marriage and civil partnership	Sexual orientation		
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3.3	<p><b>Training and development opportunities are taken up and positively evaluated by all staff</b></p> <table border="1"> <thead> <tr> <th data-bbox="465 1050 712 1086">Grade</th> <th colspan="2" data-bbox="712 1050 1285 1086">Which protected characteristics fare well</th> <th data-bbox="1285 1050 1942 1086">Evidence drawn upon for rating</th> </tr> </thead> <tbody> <tr> <td data-bbox="465 1114 712 1145"><b>Undeveloped</b></td> <td data-bbox="712 1114 958 1145">Age</td> <td data-bbox="958 1114 1285 1145">Pregnancy and maternity</td> <td data-bbox="1285 1114 1942 1326" rowspan="4"></td> </tr> <tr> <td data-bbox="465 1173 712 1204"><b>Developing</b></td> <td data-bbox="712 1173 958 1204">Disability</td> <td data-bbox="958 1173 1285 1204">Race</td> </tr> <tr> <td data-bbox="465 1232 712 1264"><b>Achieving</b></td> <td data-bbox="712 1232 958 1264">Gender reassignment</td> <td data-bbox="958 1232 1285 1264">Religion or belief</td> </tr> <tr> <td data-bbox="465 1291 712 1323"><b>Excelling</b></td> <td data-bbox="712 1291 958 1323">Marriage and civil partnership</td> <td data-bbox="958 1291 1285 1323">Sexual orientation</td> </tr> </tbody> </table>	Grade	Which protected characteristics fare well		Evidence drawn upon for rating	<b>Undeveloped</b>	Age	Pregnancy and maternity		<b>Developing</b>	Disability	Race	<b>Achieving</b>	Gender reassignment	Religion or belief	<b>Excelling</b>	Marriage and civil partnership	Sexual orientation		
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A representative and supported workforce	3.4	<b>When at work, staff are free from abuse, harassment, bullying and violence from any source</b>				
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	3.5	<b>Flexible working options are available to all staff consistent with the needs of the service and the way people lead their lives</b>				
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	3.6	<b>Staff report positive experiences of their membership of the workforce</b>				
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Goal	Outcome	Grade and reasons for rating	Outcome links to an Equality Objective	
<b>Inclusive leadership</b>	<b>4.1</b>	<b>Boards and senior leaders routinely demonstrate their commitment to promoting equality within and beyond their organisations</b>		
		↓ Grade  <b>Undeveloped</b>  <b>Developing</b>  <b>Achieving</b>  <b>Excelling</b>		↓ Which protected characteristics fare well  Age Pregnancy and maternity  Disability Race  Gender reassignment Religion or belief  Marriage and civil partnership Sex Sexual orientation
	<b>4.2</b>	<b>Papers that come before the Board and other major Committees identify equality-related impacts including risks, and say how these risks are to be managed</b>		
↓ Grade  <b>Undeveloped</b>  <b>Developing</b>  <b>Achieving</b>  <b>Excelling</b>		↓ Which protected characteristics fare well  Age Pregnancy and maternity  Disability Race  Gender reassignment Religion or belief  Marriage and civil partnership Sex Sexual orientation	↓ Evidence drawn upon for rating  <div style="border: 1px solid #ccc; height: 100px; width: 100%;"></div>	
<b>4.3</b>	<b>Middle managers and other line managers support their staff to work in culturally competent ways within a work environment free from discrimination</b>			
	↓ Grade  <b>Undeveloped</b>  <b>Developing</b>  <b>Achieving</b>  <b>Excelling</b>		↓ Which protected characteristics fare well  Age Pregnancy and maternity  Disability Race  Gender reassignment Religion or belief  Marriage and civil partnership Sex Sexual orientation	↓ Evidence drawn upon for rating  <div style="border: 1px solid #ccc; height: 100px; width: 100%;"></div>