

Longer, healthier lives for
all the people in Croydon

Patient and Public Forum The Big Ideas Generator

6.30pm on Tuesday 11 July 2017



Welcome

Paula Lloyd Knight

Lay Member for Patient and Public
Involvement

Andrew Eyres

Accountable Officer

Longer, healthier lives for
all the people in Croydon



Patient and Public Forum

6.30 - Welcome and health and safety notices

6.35 - Aims of the Big Ideas Session

6.45 - Setting the Scene

7.00 - Introducing the Big Ideas exercise

7.05 - Round table idea generation

8.05 - Summarising and feedback

8.20 – Next steps



Longer, healthier lives for
all the people in Croydon

Setting the Scene

Dr Agnelo Fernandes



Big Ideas – why are we here today?

- We need everyone to work together if we are to sustain health improvement and ensure services can continue to be available, when most needed, to individuals across the borough.
- We have a statutory obligation to live within the finances available
- We want to hear what you think the NHS could do to address this challenge
- To develop our plans, we are also talking to:
 - Senior management and our staff
 - Clinical leaders and GPs
 - Our providers and partners
 - You – our patients, carers, voluntary groups and partners



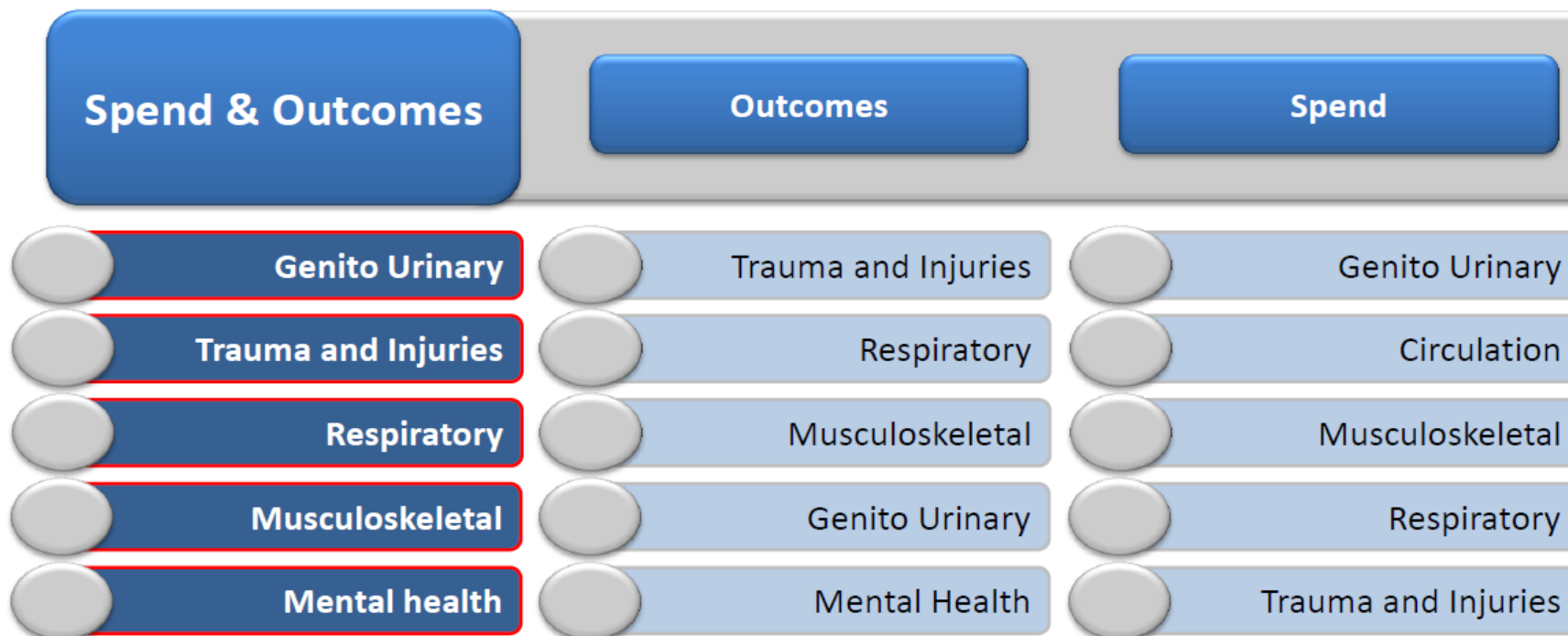
Overall financial challenge

- Croydon CCG's financial deficit for this year 2017/18 is £36.2 million
- NHSE accepts we cannot do this in one year and will accept a deficit of £6.9m at the end of this year
- We have identified plans to find savings of £21.2m
- We still need to identify £8.1 million of savings

	£m
Total financial challenge	36.2
Savings identified	21.2
NHSE allowance	-6.9
Gap	8.1



Benchmarking – Headline opportunity areas for Croydon health economy















Longer, healthier lives for all the people in Croydon



Benchmarking - Financial performance

The below table shows the results of the benchmarking and illustrates where benchmarking has led to savings and Red Amber Green ratings of how we believe we have performed

Care Type	Annual spend 2016/17 (£m)	Benchmarked Performance*	Key
Acute			
Inpatient – urgent or emergency	72.9		 Favourable against Benchmark
Inpatient - planned	45.6		 Adverse against benchmark
Outpatient	51.5		 Significant adverse against benchmark
A&E care	17.8		
Sub-Total Acute	187.9		
Prescribing – prescriptions for medicines	43.7		
Continuing Care – for patients with multiple needs and long term conditions	31.8		
Mental Health	53.2		
Primary Care - GP practices	51.6		

Longer, healthier lives for
all the people in Croydon

Current programme outline

Programme leads



Our current £21.2 million plans

- Mental Health
 - Planned care
 - Out of Hospital
 - Complex Funding
 - Medicines Management and Primary Care
-
- INSERT FIGURES FOR EACH AREA

Longer, healthier lives for
all the people in Croydon

Your ideas

Fiona Bell
Interim Head of Programme Management Office



Today's discussion

- We would like to hear your ideas to help us develop our plans for savings and improving outcomes for patients
- Any additional savings initiatives or 'difficult decisions' will be clinically led

Longer, healthier lives for
all the people in Croydon



Areas to consider

- We are interested in ideas for either a one off benefit or a long term benefit that will help year on year
- There are six tables around the room today, based on 'settings of care' (places where people access healthcare services)

Areas to consider:

Self care and care at home

GP

Pharmacy

Hospital

Community

Anything goes



Table discussions

- At your tables, spend three or four minutes noting down your ideas under each of these headings:
- What could the local NHS:
 - do more of
 - do less of
 - stop
- At the end of each 10 minute discussion, each group should decide on your top three or four ideas that should be looked at more closely



What the CCG can't do

- Means testing is not possible – service is free at the point of use for everyone
- Fines for missed GP or outpatient appointments is not possible at this time
- For some changes an Act of Parliament would be required as they would be contrary to various legislation



Next steps

- Within two weeks, we will send you the write up of the ideas we've come up with this evening including those that were agreed for working up and those that were shifted out (and the reasons why)
- Tell us what you think and keep the ideas coming
Getinvolved@croydonccg.nhs.uk /
www.croydonccg.nhs.uk
- At our next Patient Forum in September we want to continue to work with you to take forward the best ideas

